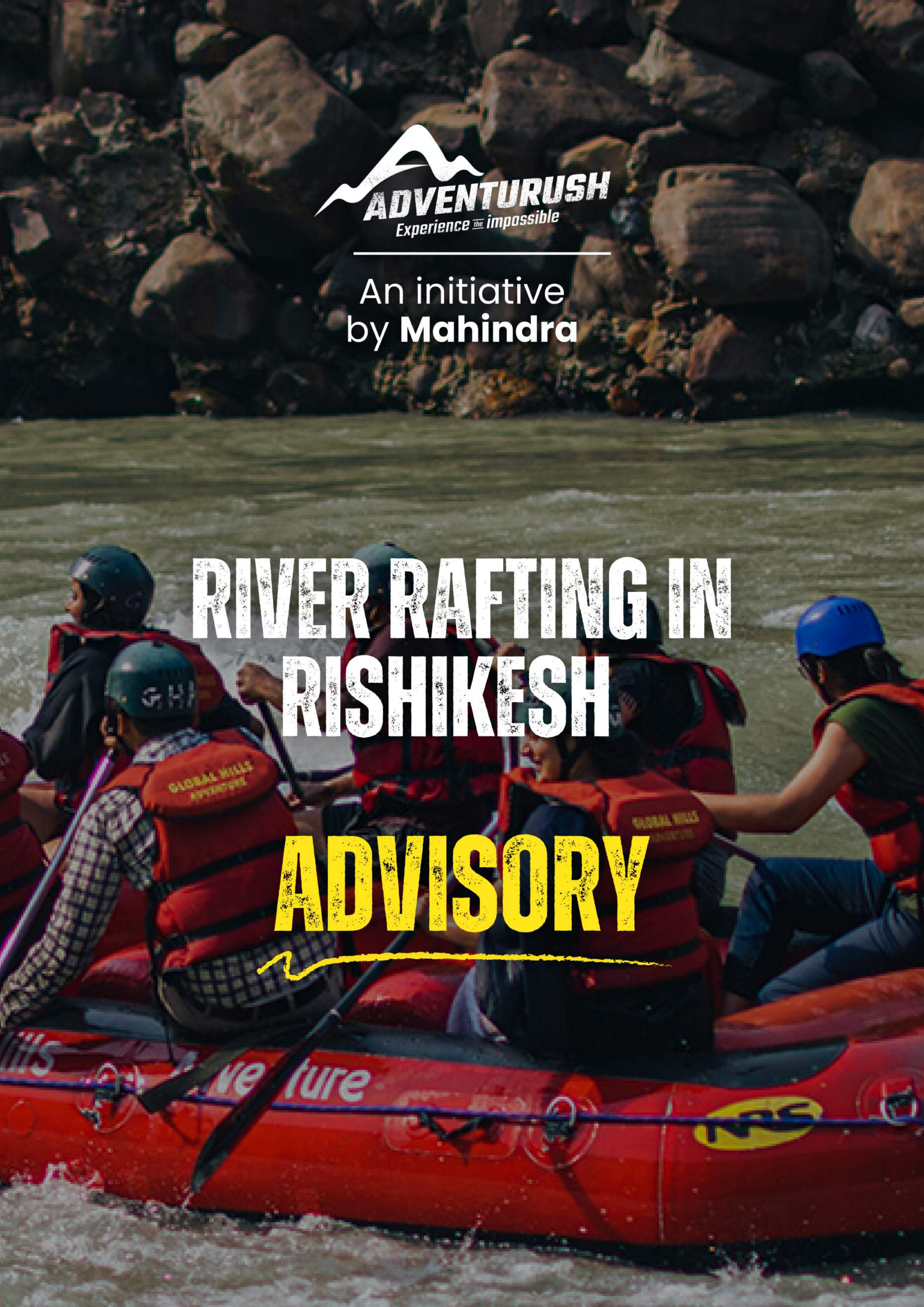




An initiative
by **Mahindra**

RIVER RAFTING IN RISHIKESH

ADVISORY



ADVISORY:

- The age limit for this activity is from 14 to 60 years
- Maximum weight allowed for the participant is 100 KG.
- We request customers to abide by the decision of the instructor to reject participants deemed unfit for the activity. Since the decision will be made by the expert for your safety, we appreciate your cooperation.
- Participants maybe deemed unfit if – intoxicated, pregnant, people who have had surgery, broken legs/arms, chronic back or neck pain.
- If possible, wear sturdy boots that fit properly to prevent frostbite, and wear just one pair of socks rather than multiple pairs to enhance blood circulation.
- It is advisable to wear track pants over jeans while rafting.
- Make sure you pack light.
- A minimum of one hour before the activity, avoid consuming heavy food or alcoholic beverages.
- During the activity, refrain from trying any actions or stunts to avoid accidents.
- Ensure you carefully listen to the briefing and adhere to all guidelines as recommended
- Upon booking and upon arrival, proof of identification is required. Note that PAN cards do not qualify as address proofs.
- Foreign nationals must provide their passport and visa information at the time of booking and upon arrival.
- If an item is damaged or broken due to customer negligence, that item will be charged at its actual value.
- Weather-related delays or postponements may result in the change of the event timing.
- Please note that items that are damaged or broken due to the negligence of the participants will be charged for at actual cost.
- It is a good idea to bring an extra set of clothes

PREP – WEAR, CARRY, FITNESS

- Shorts/ track pants/ casual clothes
- Extra pair of clothes
- Fitting sturdy boots
- Sunscreen and sunburn lotions
- Sunglasses – you may want to place them in your bags before stepping on the raft
- Waterproof camera • Warm clothing depending on the month of visit

CANCELLATION POLICY:

- Full Refund: If cancelled before 48 hours of scheduled date
- No Refund: If cancelled within 48 hours of scheduled date
- If participants are deemed unfit by instructor or refuse to go through with the experience at site, no refund will be applicable.

PAYMENT POLICY:

- 100% at the time of booking.



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SAFE. AUTHENTIC. VERIFIED